



## NO SHOW/ CANCELLATION POLICY

While we understand things arise that are beyond your control, here at Pouzol Physical Therapy, PA we take your treatment and care serious. As a courtesy a reminder text goes out the day before the appointment, if you are unable to make it, please call the office at 207-990-2050 as soon as possible. The voicemail is available 24/7 for you to leave a message. It is your responsibility to remember your visit.

We are now implementing a new no show/ cancellation policy to help us help you.

Current patient no show appointments may be subject to a \$45.00 fee that must be paid when scheduling your next appointment. New patient no shows will be at the office discretion to re-schedule.

2 or more cancellations with less than 24 hours notice may be subject to a \$45 fee and rescheduling will be at the therapist's discretion. After 3 cancellations future visits may be denied at the discretion of the office, and maybe terminated from Pouzol Physical Therapy.

**\*\*Fees are NOT covered by health insurance and your sole responsibility to pay\*\***

Should you have any questions please feel free to talk to anyone at Pouzol Physical Therapy for further clarification

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_

Patient printed name \_\_\_\_\_

If under 18 parent or guardian signature: \_\_\_\_\_

Printed name \_\_\_\_\_